

## It's Me 247 Online Banking Instructions

You can access It's Me 247 Online Banking from the Harris County Federal Credit Union website 24 hours a day at <https://www.hcfcu.com> or our mobile app. Scan the QR code to visit our mobile app page & download the version fit for your device.



### First Time User?

- You must establish on a desktop or through the mobile website to perform.
- Enter your Member number (Account number) and social security number. Then you can select email or text to receive a code good for 24 hours from the initial request.
- You will set up a new password, security questions, along with accepting the user agreement.

### Established User?

Log on with your username, your account number and enter your password/PIN you set up. Remember, this is case-sensitive! If you've had your password reset at any time, you must log in within 24-hours of the request. Resets default to the last four of the primary member's social security number. It will then prompt you to change your password.

### Online Banking Features

- View account balances and list of transactions.
- Transfer funds between accounts.
- Transfer funds to other memberships.\*
- Stop payment on a check.\*
- Search for specific cleared checks.
- Print free copies of cancelled checks using CU\*Check Viewer.\*
- View your monthly statements electronically using eStatements.\*
- Update personal information such as address and phone number.\*
- Nickname your accounts.\*
- Pay bills online using Online Bill Payment.\*
- Subscribe for e-Alerts & text notifications.\*
- Read e-Alerts and other messages sent to you.\*
- Check on year-to-date dividends and interest paid.
- Read information about opening credit union accounts.
- Contact a credit union representative securely.
- Review details about your existing savings, certificate, and loan accounts.
- View current savings, certificate and loan rates and product information.
- View tax information for the previous year.
- Withdraw funds via a check to be printed and mailed to your address.\*

*\*If you do not see this option, contact HCFCU and ask for it to be enabled!*

If you get logged off and want to log in again from a web browser, visit <https://itsme247.com/097>.